

DECLARATION
ON
THE QUALITY ASSURANCE POLITICS
OF
“TITAN MACHINERY BULGARIA” JSC

The management of “TITAN MACHINERY BULGARIA” JSC declares and takes personal responsibility to follow the quality assurance politics aimed at the achieving following specific and measurable quality assurance goals:

- Achieving of high quality of the services/products offered by the company, comparable to the services/products of leading companies with similar business according to the new requirements of BDS EN ISO 9001:2015;
- Precise execution services to customers under the terms of contracts in accordance with the Manual of Management Documented Information System / MMDIS / in strict compliance with current legislation and underlying terms;
- Increased level of internal quality control and analysis of the company’s work based on the customer satisfaction and taking into account the remarks and reclamations in order to improve the work of the company.
- Increasing the confidence of customers and stakeholders by meeting their needs and expectations;
- Provides a framework for setting a quality goal.
- Includes a commitment to continuously improving the system and quality of offered services and products;

Based on the quality assurance politics and the quality management system we would require from all “TITAN MACHINERY BULGARIA” JSC to have good knowledge of the quality systems and would observe its application.

We would constantly evaluate the processes related to our main activities and seek improvement possibilities.

We would periodically review the quality system of “TITAN MACHINERY BULGARIA” JSC after its introduction by performing official review by the management and affirming of this policy at least once a year in order to reaffirm this policy and our engagement to her.

Sofia
Date 01.02.2022

Manager for Bulgaria:
/Svilen Lozanov/



“TITAN MACHINERY BULGARIA” JSC POLITICS IN THE FIELD OF ENVIRONMENTAL PROTECTION

“TITAN MACHINERY BULGARIA” JSC is aware of its responsibility for preservation of environment, which is inseparable part of the organization work.

The responsibility for protection of environment lies with the management and with each of its employees.

Environmental protection politics of “TITAN MACHINERY BULGARIA” JSC is based on the following principles:

- **Staff competencies and environmental culture;**
- **Constant maintenance and continuous improvement of the environmental management;**
- **Minimizing of the negative impact on environment:
Is appropriate for the purpose and context of the organization, including the nature, scale and environmental impacts of its activities, products and services;**
- **Provides a framework for setting environmental goals;**
- **Includes a commitment to environmental protection, including pollution prevention and other specific engagements related to the context of the organization;**
- **Prevention of significant negative impact on the environment;**
- **Efficient use of materials and natural resources;**
- **Minimizing of waste and treats to environment by controlling and improvement of technologies OC;**
- **Maintenance of the legal requirements related to the preservation of environment;**
- **Updating of the politics and the goals (both general and specific) related to the preservation of environment during changes of the processes, works and services of the organization;**
- **Honoring the right of the future generations to live in a clean environment;**
- **Each employee of “TITAN MACHINERY BULGARIA” JSC would provide for compliance of the EMS with the requirements of ISO 14001:2015;**

The management of “TITAN MACHINERY BULGARIA” JSC would provide for the application of this policy as specified by the Environmental management system (EMS).

**Sofia
Date 08.12.2022**

Manager for Bulgaria:
/Svilen Lozanov/

