

DECLARATION
ON
THE QUALITY ASSURANCE POLITICS
OF
“TITAN MACHINERY BULGARIA” JSC

The management of “TITAN MACHINERY BULGARIA” JSC declares and takes personal responsibility to follow the quality assurance politics aimed at the achieving following specific and measurable quality assurance goals:

- Achieving of high quality of the services/products offered by the company, comparable to the services/products of leading companies with similar business according to the new requirements of BDS EN ISO 9001:2015;
- Precise execution services to customers under the terms of contracts in accordance with the Manual of Management Documented Information System / MMDIS / in strict compliance with current legislation and underlying terms;
- Increased level of internal quality control and analysis of the company’s work based on the customer satisfaction and taking into account the remarks and reclamations in order to improve the work of the company.
- Increasing the confidence of customers and stakeholders by meeting their needs and expectations;
- Provides a framework for setting a quality goal.
- Includes a commitment to continuously improving the system and quality of offered services and products;

Based on the quality assurance politics and the quality management system we would require from all “TITAN MACHINERY BULGARIA” JSC to have good knowledge of the quality systems and would observe its application.

We would constantly evaluate the processes related to our main activities and seek improvement possibilities.

We would periodically review the quality system of “TITAN MACHINERY BULGARIA” JSC after its introduction by performing official review by the management and affirming of this policy at least once a year in order to reaffirm this policy and our engagement to her.

Sofia
Date 18.07.2018

Manager for Bulgaria. 
/F. Tsvetkov/

